



NEWFOUNDLAND AND LABRADOR PHARMACY BOARD

Patient Bill of Rights

Adopted by the NPhA Council June 4, 1995

Patients have the right to:

1. Select a pharmacy of their choice;
2. Select a pharmacist whom they trust and who knows their individual problems and special needs;
3. Receive face-to-face counseling from a pharmacist on prescription medications;
4. Receive personalized attention to any problems that arise during treatment;
5. Receive individualized assistance in the selection of self-medication and home care products;
6. Receive the most effective pharmacy services available.